



4X4 ACCESSORIES

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To: California Club 4X4
Attn: Stavros Gregoriades
CC:
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From: Jim Jackson
President

Tel: (425) 264 1391, X: 1270
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Re: ARB and OME warranty
Date: February 8, 2008
Pages:

Urgent
 For Review
 Please Comment

Message:

Dear Mr Gregoriades,

This letter is to answer your concerns about warranty support for ARB and Old Man Emu products which we understand you purchase here in the United States from one of our major distributors, Transamerican Wholesale/4Wheel Parts Wholesalers. It is the policy of ARB-USA to support our products anywhere in the world where they are sold and used. If you or any of your customers should have any difficulty with any of our products you can go back through the purchasing channel to make a warranty claim. We would need details of the product problem or failure and the proper paperwork but I assure you that we will stand behind our products and support you and your customers.

*Best Regards,
Jim Jackson*

**WE WON'T LET
YOU DOWN.**